

Cardiff U3A: Beacon Administration System

HOW TO: RENEW YOUR MEMBERSHIP USING THE MEMBERS' PORTAL

This document is a brief guide for Members and covers how to access the Members' Portal and renew your membership. It takes you through each step of the process and shows you each screen you will see.

Payment System

Please note that even though the Cardiff U3A uses PayPal to collect subscriptions, you do NOT have to have a PayPal account. You may use an ordinary credit or debit card. If you do have a PayPal account, you may use that if you wish.

You will need:

You will need the following information to login to the Portal:

- Membership Number (from your Membership Card)
- Forename
- Surname
- Postcode
- Email Address

To make payment:

Credit card or a Debit card

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Accessing the Members' Portal

With your usual browser (Microsoft Internet Explorer or Edge, Google Chrome, Safari, Firefox etc), browse to the address for the Cardiff U3A website Membership page :

https://www.cardiffu3a.org.uk/membership

and select the **Members' Area option**:



Now click on the link 'Login Here'

The **Members' Area or Portal** is part of the Beacon administration system (see below) and allows you to do the following:

- See information about Groups
- See a version of the Calendar which is more detailed than the Public view
- Update your personal details held in our records
- When appropriate, renew your membership online

Login Here [opens in another browser page or tab]

Need help? Here's a useful document

To log in to the Members' Area, you will need:

- Your Membership Number
- Forename
- Surname
- Postcode
- Email address

If you have not supplied Cardiff U3A with an email address, you will **not** be able to use the Members' Portal.

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Login to the Portal

You will see the following screen



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You should complete the form and click on the button marked **Confirm Identity**. Here is an example:

U3A Cardiff THE NIVERSITY OF THE THIRD AGE	
Return to Cardiff U3A website	
Cardiff U3A Members Portal	
Please identify yourself	
Membership number	140 All fields must be completed
Forename	Owen
Surname	Parry
Postcode	C======D
E-mail	
Confirm Identity	
Enquiries: info@cardiff	u3a.org.uk or contact the Membership Secretary
Control of the Contro	

You will then be taken to the Portal Home Page:

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Members Portal Home Page



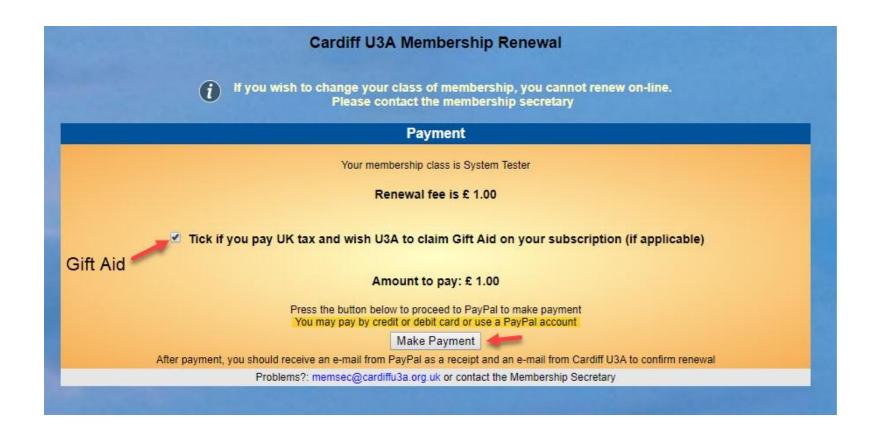
To renew your membership, select the first option as indicated.

- The other options are available, but this document only deals with renewal.
- You will only see the renewal option during the renewal period.

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Membership Renewal

This is an <u>example</u> of the screen you will see. The amount for your renewal will be different and your membership class will be <u>Individual</u>.



If you wish the U3A to claim Gift Aid on your subscription, please tick the check box as shown.

Please also note the text highlighted here. The Cardiff U3A uses PayPal to collect subscriptions but <u>you DO NOT have to have a PayPal account</u>. You may use an ordinary credit or debit card. If you do have a PayPal account, you may use that if you wish.

Please click on the button Make Payment

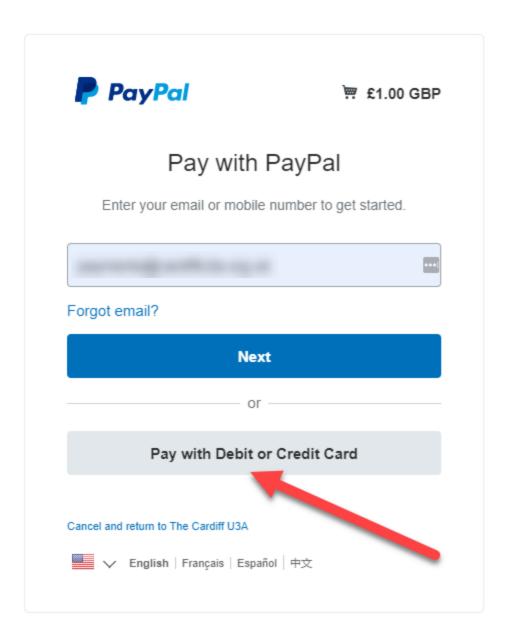
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Continue with payment You are about to pay £ 1.00 Continue to PayPal to complete payment

and you will be taken to the PayPal screen. Fill in the details here – it is just like any online purchase.

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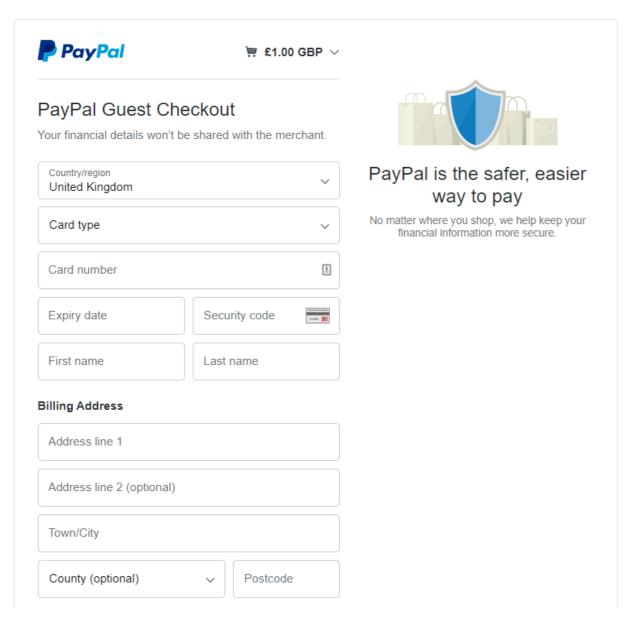


If you have a PayPal account and wish to use that, login here and follow the instructions. The rest of this document assumes you simply wish to pay using a card.

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The next section is shown in two parts because it is a long screen and will not legibly fit onto the page.

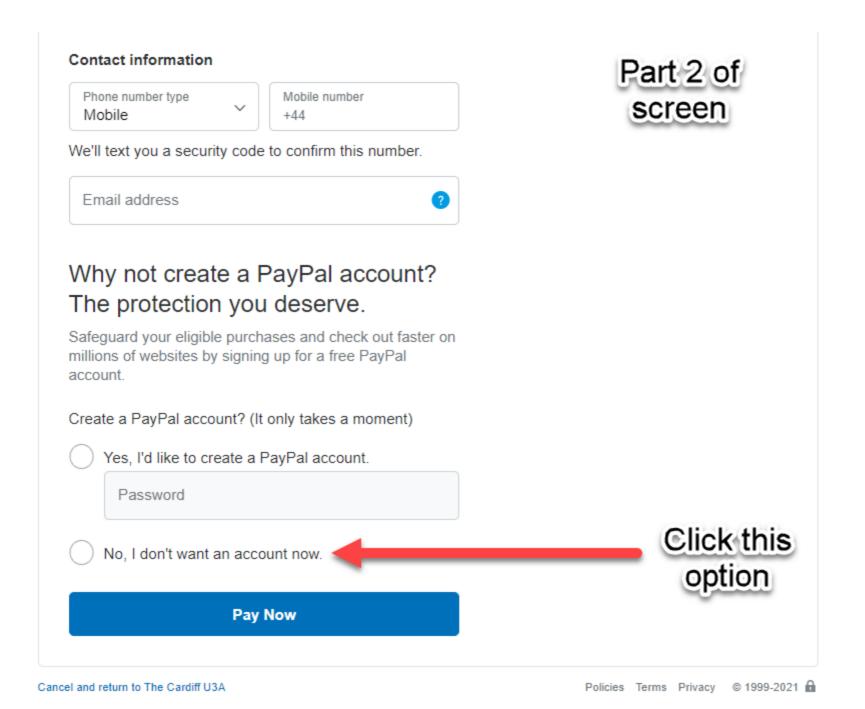
The Cardiff U3A



Part 1 of screen

Fill in your card details and address and scroll down the screen to finish the process.

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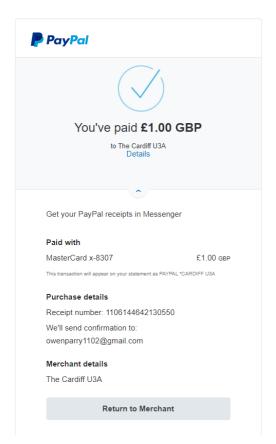
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When you have filled in the form, remember to click on the blue Pay Now button.

Confirmation of Payment

You will see a screen confirming your subscription renewal. An email will be sent to your Inbox from PayPal.

The Cardiff U3A



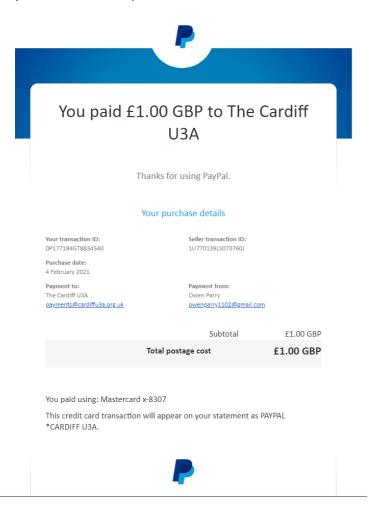
You should click on the button Return to Merchant.

You will be returned to the Members Portal page.

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Confirmation Email

The process is now complete. You will receive and email from PayPal something like this:



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Email from Cardiff U3A and Your New Membership Card

Your U3A membership renewal D Inbox x

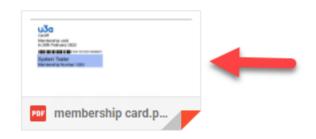
noreply@u3abeacon.org.uk

to me -

Do not reply to this email as noreply@u3abeacon.org.uk is not monitored, and your reply will not be seen.

Thank you for renewing your membership of Cardiff U3A. Your membership card is attached.

You should receive a separate acknowledgement of payment from PayPal (even if you paid by credit or debit card).



Your Membersip Card is a PDF file attached to the email. You should download and print it.

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